



MEDICAL APPOINTMENT NO SHOW POLICY

Thank you for trusting your medical care to Williston Basin Eyecare Associates. When you schedule an appointment with us, we set aside enough time to provide you with the highest quality care. Should you need to cancel or reschedule an appointment, please contact our office as soon as possible so that we can schedule other patients in need of appointments.

If you fail to show for an appointment without canceling or rescheduling, our policy as outlined below will apply:

- A patient who has an appointment and fails to show or cancel will be considered a “No Show”.
- A patient who has an appointment and fails to show or cancel a **second** time (or more), will be asked for a deposit when rescheduling. This deposit will be credited toward the exam on the day of the appointment.

We do make reminder calls for appointments as a courtesy however, not receiving a reminder call does not negate this policy.